



## Accreditation Complaint Policy

In compliance with the standards set forth by the Commission on Osteopathic College Accreditation (COCA), the University of New England College of Osteopathic Medicine (UNE COM) maintains the following procedure for anyone who wishes to file a complaint about the school's ability to meet accreditation standards or adhere to the American Osteopathic Association policies and procedure.

- x Students and others should familiarize themselves with the COCA Standards on the COCA website [www.osteopathic.org](http://www.osteopathic.org).
- x Individuals wishing to submit a complaint should prepare a statement in writing identifying the nature of the complaint, standard(s) violated and specific factual information when pertinent (times, places, persons involved).
- x The complaint should be submitted to the Dean College of Osteopathic Medicine and Vice President Health Affairs, Stella Maris Hall, 11 Hills Beach Road, Biddeford, Maine 04005
- x In addition to the written complaint, the individual filing the complaint is also welcome to make an appointment to meet with the appropriate school administrator(s) to discuss the complaint(s) and options for resolution.
- x The Dean will work with appropriate administrators, committees and staff to resolve the

liatory action